



Drainage Team

Florida Department of Transportation
District Four

October 2008

Our Vision

Harmonizing safety and the environment

Our Mission

Provide hydraulic, hydrology, and permitting services while promoting customer satisfaction and employee enhancement.

Our Values

Respect

We embrace trust, diversity, talent, and ideas. We believe every individual should contribute and have the opportunity to be heard.

Integrity

We are committed to honesty, loyalty, and a high standard of ethical conduct.

Optimism

We protect our team culture as it creates an enjoyable and friendly place to work.

Excellence

We achieve performance superiority through hard work, innovation, adaptability, creativity, and prudent risk taking.

Team Work

We accomplish more by working together and relying on each other.

Professionalism

We take pride in continuously developing our skills and providing superior work products and fantastic service to our customers.

Our Norms

Team Members will...

1. participate at all meetings.
2. provide outstanding services and customer satisfaction.
3. keep each other informed by sharing project details.
4. are empowered to make decisions and take action.
5. frequently provide feedback and recognition to each other and our customers.
6. reflect our positive and hard-working attitude through our performance.
7. work together.
8. have fun in a relaxed atmosphere, while meeting all goals.